

## USING THE TURNSIGNL APP

Target's Group Legal plan offered by LegalEASE now includes **TurnSignl**. You can access live, on-demand legal guidance when you're driving with the TurnSignl app.

Get started quickly — with no code required — just accept your email invitation, create a password, download the app, and you'll be ready to hit the road.

- **Step 1:** Check your email for an invitation from noreply@turnsignl.com to activate your benefit.
- **Step 2:** Accept the invite, download the app & allow all permissions.
- **Step 3:** Get driving!
- **Step 4:** Questions? Can't find your invitation? Visit the enrollment page below!

[www.turnsignl.com/legal-ease](http://www.turnsignl.com/legal-ease)

## ABOUT TURNSIGNL

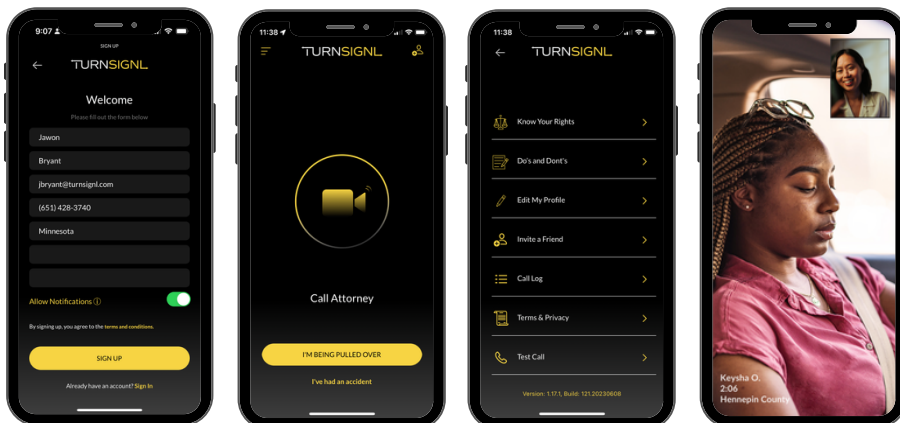
TurnSignl is a mobile app that allows drivers to chat face-to-face with an attorney when they're pulled over or in an auto accident.

Attorneys on TurnSignl are experts in personal injury and criminal law, and trained to help ease anxiety and reduce tension during these interactions.

**TurnSignl's mission is to protect drivers' civil rights, de-escalate roadside interactions, and ensure both drivers and law enforcement officers return home safely.**

## ACTIVATE YOUR SUBSCRIPTION

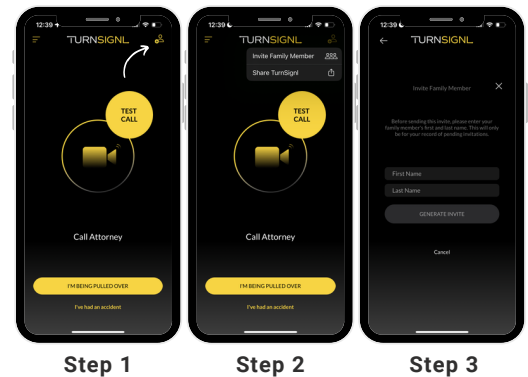
Follow the steps below after you have accepted your email invitation and created your password.



### Important Notice for Activation:

To successfully activate your subscription add-on, use the email address where this activation email was sent when logging in for the first time. This ensures a seamless activation process and proper linking of your subscription.

**Do you have the Team Member + Family Coverage Plan?\* Share your benefit at no additional cost with enrolled dependents.**



Step 1

Step 2

Step 3

### \* Who's Covered by the Family Coverage Plan:

The Member's spouse and unmarried dependent children, including stepchildren, legally adopted children, children placed in the home for adoption, and foster children, up to age 26.

Note: Under the Team Member only plan, Team Members cannot invite additional dependents to use TurnSignl.



**Ready to get started? Get in touch with our team and learn more on the next page!**

# Contact TurnSignl



For questions about how to use the app or details on TurnSignl, please reach out to our Customer Support team:

- **Email:** support@turnsignl.com
- **Phone:** 612-812-0056
- **Hours of Operation:** 9 AM to 5 PM | Monday through Friday | Central Time

[www.turnsignl.com/legal-ease](https://www.turnsignl.com/legal-ease)

"I really appreciate this app. I was unable to record on my phone because of my storage and the piece of conversation that TurnSignl recorded was crucial."

"Thank you! Having that extra layer of protection by the interaction being recorded with a lawyer present definitely made me feel more safe."

"I have not used TurnSignl for a call yet. But my experience has been good so far... and I appreciate the added peace of mind I have when I'm out on the road."

"Having the option to use TurnSignl de-escalated the entire situation which avoided a situation that could have been much worse. I am so grateful for this service."

## DISCLAIMER:

For the TurnSignl Attorney Disclaimer reference the Group Legal Summary Plan Description (SPD) available on targetpayandbenefits.com.

**Check the next page for answers to frequently asked questions about the platform.**

# Frequently Asked Questions



## ABOUT THE COMPANY

- **How did TurnSignl get started?**
  - TurnSignl was founded in October 2020 in Minneapolis, Minnesota. Our three co-founders, friends since childhood and college, had professional backgrounds in law, finance, and technology, so they combined their knowledge to create a first-of-its-kind legal guidance platform that puts a lawyer in the passenger seat — and keeps everyone on the road safe.
- **Who is TurnSignl designed for?**
  - The TurnSignl app is perfect for drivers who want a little extra support in the moments that matter most. For parents, the app provides an on-demand expert to keep their children calm and safe during accidents and traffic stops. For drivers, passengers, bikers, even folks that ride the bus or subway — this platform ensures that legal guidance is only one click away during interactions that can be stressful or complicated to navigate.
- **Where can I use TurnSignl?**
  - Anywhere in the United States! The app provides real-time recording and connection to attorneys in all 50 states and D.C., so you never have to drive alone.

## ABOUT THE TURNSIGNAL APP

- **When should I use TurnSignl?**
  - TurnSignl should be used during a traffic stop, after you have safely parked your vehicle, or after an auto accident.
- **How do I cancel my subscription?**
  - Your subscription will be maintained as long as you have coverage through the Group Legal plan offered by LegalEASE. However, you may delete the TurnSignl app and stop using it at any time. For additional questions about your coverage contact the Target Benefits Center at 800-828-5850.
- **Are all calls answered by lawyers?**
  - Only attorneys licensed in the user's local jurisdiction are allowed to answer TurnSignl video calls. Our goal is to support every user in their moment of need, but in the event an attorney is not available, the video recording can still be used by the driver and provided to an attorney of their choosing should further legal assistance be needed.
- **How do I initiate a call with a lawyer?**
  - Calls can be initiated by opening the TurnSignl app and selecting the appropriate call button. For a traffic stop, press the large camera icon or the "I'm being pulled over" button. For an auto accident, select the button that reads "I've had an accident".
- **Who can see the video recording of my interaction?**
  - Only you the user have access to any recording made on the TurnSignl app. Protecting user privacy is important to TurnSignl and for this reason, videos are not available to TurnSignl, Target, or any attorney on the platform, unless express written consent is given by the user or a legally authorized party. See [turnsignl.com/privacy-policy](https://turnsignl.com/privacy-policy) for more information.
- **What if I still need legal support after the incident?**
  - If the user needs ongoing legal support for example is issued a citation, the user could then contact LegalEASE to open a case for Traffic Ticket Defense. LegalEASE would assist by matching the team member with an attorney for court representation. *Note: the TurnSignl attorney offering support during the incident will not be the same attorney providing ongoing support. Ongoing support will be offered by LegalEase's network of attorneys.*

**For any other questions or concerns about your full Group Legal plan beyond TurnSignl, please contact LegalEase Member Services at 888-416-4313.**

**[support@turnsignl.com](mailto:support@turnsignl.com)**

**You deserve peace of mind on every drive. Download TurnSignl today and you'll always have an attorney in the passenger seat.**